Wide NARROW | Help Library User Guide 2023

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Create an RSS Feed in Wide Narrow Admin

Guide for Portal Administrators

About Wide Narrow RSS Feeds

Wide Narrow RSS feeds can be used to integrate information from Wide Narrow to your organization's intranet or other applications.

Preparations

An RSS in Wide Narrow is based on a system-saved search.

Before creating an RSS, you need to create a system-saved search in Search or use an existing system-saved search in Wide Narrow. To create a system-saved search:

In **Search**, click **Filter** and select topics to define your search.

Click the **Save search button** at the bottom of the filter menu, name the saved search, select the **System** option and then click **Save**.

The active RSS will include the 20 latest posts as default. If you want to increase or decrease the amount of posts, please contact support@widenarrow.com.

Instructions

Follow these steps to create a Wide Narrow RSS Feed in Wide Narrow Admin:

- In the Admin-menu, select **RSS**.
- Click the **New RSS** button on the top right corner of the page.
- On the New RSS form, fill in the RSS settings.

Name: Enter the name of the RSS.

URL to RSS: The URL appears **after** the RSS has been created. Edit the RSS again after it has been saved to see its URL.

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Active: Select **Active** if you want to activate the RSS after saving.

Protected: Select **Protected** if you want the RSS to be IP protected.

A protected RSS means it will only be accessible from pre-defined IP-addresses. The IP-addresses are set on the private folder on the file server.

Note, changing this will change the URL to the RSS.

If you select this option, the IP:s or IP-range need to be supplied to Wide Narrow before it takes effect.

Please contact Wide Narrow Support support@widenarrow.com for assistance.

Saved search: Select the system-saved search you want to use.

File name: Enter the desired name of the RSS ending with .RSS or .XML

Description: Enter a description of the RSS:s content.

Managing editor name: Enter the name of the managing editor.

Managing editor e-mail: Enter the email address of the managing editor.

Webmaster name: Enter the name of the webmaster.

Webmaster e-mail: Enter the email address of the webmaster.

Link: Enter a formal link to the official source of the RSS. Can be set to any URL related to the RSS, for example the customer's website. Or left with the default link pointing to Wide Narrow. This link does not affect the posts or location of the RSS.

Sort by: Choose to sort the posts in the RSS by **Date** or **Qualification date**. Date means the original source date. Qualification date means the date posts were qualified (qualification date) in Wide Narrow.

Time to live (seconds): Is set as default to 3600 seconds (1 hour), this decides the time it will take the RSS to update.

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Language: Use the dropdown to select the primary language of the content in the RSS feed. This information is for the RSS Reader.

Link mode: Choose one of the five options on how to link the RSS posts. This controls how the redirects should behave when clicking the post links in the RSS.

Go to the source URL

The headline will redirect the reader via the Wide Narrow portal to the original source. This option does not require the reader to login. Will not include posts that are missing a source URL.

Open posts in Wide Narrow

The headline will link to the post in the Wide Narrow portal. This option requires the reader to login.

External URL directly

The headline links directly to the original source.

This option does not require the reader to login.

Will not include posts that are missing a source URL.

o Open posts in Wide Narrow if logged in. Otherwise go to the source URL

The headline will link to the post in the Wide Narrow portal. If not logged in, the reader will be redirected to the original source. Will not include posts that are missing a source URL.

o Open posts in Wide Narrow with SSO login

This option requires that users have single sign-on connection (SSO) to the Wide Narrow portal. Users with access to SSO are logged in automatically. The headline will link to the post in the Wide Narrow portal. If not logged in, the reader will be redirected to the original source. Will not include posts that are missing a source URL.

• When finished, click the **Save button**.