

Latest update: May 11, 2023

Create an InfoDesk Feed connection

About InfoDesk Feeds

InfoDesk provides ready-to-use filtered Profiles with selected high-quality content from paid and open sources. You need an InfoDesk account to connect an InfoDesk Feed to your Inbox.

Prerequisites

InfoDesk Profiles are only available for users with an InfoDesk account. Contact your InfoDesk Account Manager to get access to InfoDesk Profiles.

The InfoDesk connection uses a portal-specific API key. The API key must be added on the portal settings page in Wide Narrow Admin, for the InfoDesk portal to be connected.

Users need an InfoDesk username and password to access the InfoDesk Profiles. For SSO users, this will need to be provided manually.

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Preparations for setting up InfoDesk Profiles

An API key must be added for the InfoDesk portal to be connected. InfoDesk API keys can be obtained by contacting **InfoDesk Support**.

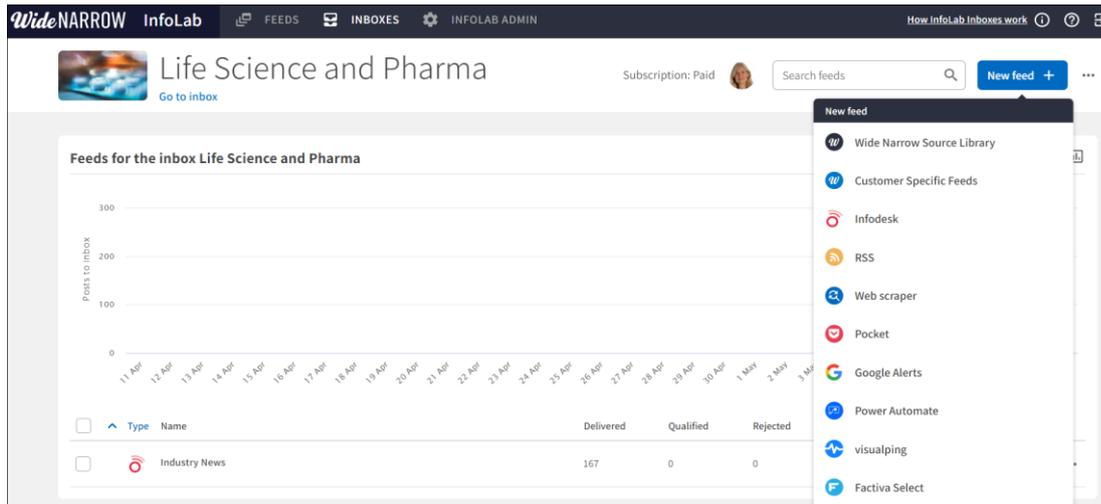
The API key is added in Wide Narrow Admin on the portal settings page. Contact **Wide Narrow Support** for assistance.

You need an InfoDesk username and password to access the InfoDesk Profiles. For SSO users, this will need to be provided manually. Contact **InfoDesk Support** to get a username and password.

Adding InfoDesk Profiles to Wide Narrow InfoLab and Inboxes

Follow these steps to create an InfoDesk Feed connection to your Inbox:

1. Log into Wide Narrow and open your Inbox.
2. Click the More icon (three dots) and select **InfoLab**.
3. Click the “**New feed**” button and select **InfoDesk**.



4. On the “**New InfoDesk feed**” form: Enter your username and password and then click **Authenticate**.

The screenshot shows the 'New Infodesk feed' form. The title is 'New Infodesk feed' with a close button (X). Below the title is the Infodesk logo and the text 'Light the way to your most valuable insights'. The form has two input fields: 'User name' with the value 'arvid.sahlin@infodesk.com' and 'Password' with masked characters '.....'. Below the password field is a message: 'You need to authenticate before you can select a profile'. At the bottom right, there are two buttons: 'Cancel' and 'Authenticate'.

5. Search for Profiles in the search box or select between Company Profiles and User Profiles to display available Profiles.
6. Select a standalone **Profile** in the profile list or open a **Profile folder** to select a Profile within the Profile folder. Note that you can choose only one profile at a time.
7. Name your feed. The name you type will be the name displayed on the feed list in InfoLab.
8. Press **Save**. Your Infodesk Profile will now be added as a new InfoDesk Feed in the Inbox Feed list in InfoLab.
9. Repeat steps 3-8 to add more InfoDesk feeds to InfoLab and your Inbox.

The InfoDesk Feed connection fetches the last 100 posts from the last month when set up.

New Infodesk feed [X]

Light the way to your most valuable insights

User name
arvid.sahlin@infodesk.com

Password

Name
Industry News

Search profiles [Search icon] Company / User profiles [Company profiles]

Selected profile: Life Science & Pharma Industry

- > Home Page
- > Industry News
 - Financial Services Industry
 - Government
 - Life Science & Pharma Industry
 - Professional Services Industry
- > Competitors
- > Content Providers
- > Client News

Editing InfoDesk Profiles in InfoLab

1. Log into Wide Narrow and open your Inbox.
2. Click the More icon (three dots) and select **InfoLab**.
3. In InfoLab: Click the **feed name** in the feed list to open the feed.
4. Use the **Text filter** options on the “Preview and add filter” page to edit your feed.
 - a. Add keywords in the “**Any of these words**” text bar to promote information from the feed. Wide or narrow the filter by selecting Title, Description, or Content. If you select Title only, your keywords must be in the Title for a post to be included. You do the broadest possible search if you choose both Title, Description, and Content.
 - b. Add keywords in the “**None of these words**” text bar to block information from the feed. Wide or narrow the filter by selecting Title, Description, or Content.
5. Press **Save** to confirm the changes.

Text ^

Any of these words:

None of these words:

Any of these words: X

Sanders OR Carisma OR Lipocine OR Candel

Title Description Content

Deactivate, Remove and Delete InfoDesk Feeds

1. Log into Wide Narrow and open your Inbox.
2. Click the More icon (three dots) and select **InfoLab**.
3. In InfoLab: Click the Menu icon (three dots) to the left of the feed name in the feed list and select any of the available options:
 - a. Select **Deactivate** to pause your feed. The feed will get the Status " not active" and can be activated anytime.
 - b. Select **Remove** to remove your feed from the inbox. The feed will be disconnected from the Inbox but will still be available in InfoLab with the possibility to reconnect the feed to the Inbox. Select the InfoLab tab in the main black menu to find your feed in the InfoLab feed list.
 - c. Select **Delete** to completely delete your Feed. The feed will be deleted from both your inbox and InfoLab.

User Access: InfoLab is available for Superusers with Owner access to an inbox. The InfoDesk feed connection is only available for users with an InfoDesk account.